

Factsheet for POEA Agencies

WHAT POEA AGENCIES NEED TO KNOW ABOUT HELPING WITH NEW ZEALAND VISAS

Providing New Zealand immigration advice is regulated by the New Zealand Government. Anyone providing advice about New Zealand visas must be licensed with the New Zealand Immigration Advisers Authority, unless exempt. **Philippine Overseas Employment Administration (POEA) Agencies are not exempt.**

The Immigration Advisers Authority protects migrants who are seeking help with a New Zealand visa application. There is no requirement to use an immigration adviser, however if a person needs immigration advice then only a licensed immigration adviser or exempt person, such as a New Zealand lawyer, can assist.

POEA agencies that are not licensed with the New Zealand Immigration Advisers Authority:

CAN	CAN'T
Direct a person to the Immigration New Zealand website www.immigration.govt.nz or a list of licensed immigration advisers at www.iaa.govt.nz .	Use your own knowledge or experience to help a person with a New Zealand visa application.
Provide publicly available information. For example, you can: <ul style="list-style-type: none"> Point out the requirements listed on a New Zealand visa application form Point to information on Immigration New Zealand's webpage Print out and refer to Immigration New Zealand's checklists Send a link to an Immigration New Zealand webpage. 	Advise a person on their New Zealand visa options. Advise a person on what documents they need to collect, unless pointing to publicly available information.
Record information in a New Zealand visa form, but only if the applicant tells you what to write.	Advise a person on the best answer to a question in a visa form.
Translate or interpret from one language to another.	Add your own views to a translation.
Direct the person to a licensed immigration adviser if they need advice about the visa application process or requirements.	Have an arrangement with a licensed immigration adviser but be the main point of contact for help with the visa application.

For information on New Zealand's immigration requirements go to www.immigration.govt.nz

For a list of New Zealand licensed immigration advisers and exempt people go to www.iaa.govt.nz

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