

KNOW SOMEONE GIVING IMMIGRATION ADVICE WITHOUT A LICENCE?

Contact the Immigration Advisers Authority. Providing information to us will not affect your immigration status.

The Immigration Advisers Authority promotes and protects the interests of people receiving immigration advice.



We can help you:

- › find a licensed immigration adviser
- › understand how to become a licensed adviser
- › if you have received poor immigration advice.

We can't

- › give immigration advice
- › recommend one adviser over another.

Contact

Immigration Advisers Authority
info@iaa.govt.nz
0508 422 422 (free from NZ)
+64 9 925 3838 (outside NZ)
www.iaa.govt.nz

EXEMPT PEOPLE

Exempt people do not need to hold a licence to give you immigration advice. Some exempt people are:

New Zealand lawyers

New Zealand lawyers can give immigration advice without a licence providing they hold a current practising certificate from the New Zealand Law Society. Find a lawyer at: www.lawsociety.org.nz.



Education agents outside New Zealand

Education agents outside New Zealand may give immigration advice on student visas without a licence but must be licensed to give advice on any other visa type.

Education agents in New Zealand must be licensed to give immigration advice on any visa.

Immigration New Zealand

Immigration New Zealand can help you find visa application forms and guides online at www.immigration.govt.nz.



For a full list of exempt people visit www.iaa.govt.nz.

IMMIGRATION ADVISERS AUTHORITY

YOUR GUIDE TO

NEW ZEALAND LICENSED IMMIGRATION ADVISERS

Anyone providing New Zealand immigration advice in or outside New Zealand must be licensed by the Immigration Advisers Authority, unless exempt.

ENGLISH



MINISTRY OF BUSINESS,
INNOVATION & EMPLOYMENT
HĪKINA WHAKATUTUKI

Te Kāwanatanga o Aotearoa
New Zealand Government

BENEFITS OF USING A LICENSED ADVISER

If you need immigration advice, licensed advisers have specialist expertise. They have met competency standards and follow a professional code of conduct.



The code of conduct requires advisers to:

- › be honest, professional and respectful
- › provide you with ongoing timely updates
- › charge fees that are fair and reasonable.

Licensed advisers can help you:

- › explore all your visa options and choose the right visa
- › prepare your visa application
- › settle in New Zealand
- › assess whether you can appeal a declined visa
- › assess your options if you are in New Zealand unlawfully.

Fees and services

Licensed advisers vary in expertise, the fees they charge and the level of service they offer. You may wish to speak to several advisers before deciding which one best meets your needs.

LICENSED IMMIGRATION ADVISERS

Find a licensed adviser

The Immigration Advisers Authority keeps an online register at www.iaa.govt.nz that lets you:

- › search for a licensed immigration adviser
- › view an adviser's contact details
- › view an adviser's licence history.

Check for a wallet card

All licensed immigration advisers have a wallet card. Only the person in the photo can give you immigration advice.



Contact the Authority for help using the online register at info@iaa.govt.nz or on 0508 422 422.

RISKS OF USING A PERSON WHO IS NOT LICENSED AND/OR NOT EXEMPT

Risks

The risks of using a person who is not licensed or exempt are:

- › Your visa application will be returned by Immigration New Zealand (INZ). INZ does not accept applications from unlicensed people acting illegally.
- › Unlicensed people may not be honest with you or INZ. Lying on your visa application is a criminal offence and dishonesty may affect your future visas or jobs.
- › Your application may be declined because the unlicensed person has no immigration knowledge or skills.



Remember

Stay away from anyone who:

- › refuses to put their name on your visa application
- › claims to have personal contacts at INZ
- › asks you to sign a visa application before it has been filled out. You should never sign a document you don't understand.